

#### August 2024

Call Us Now: (800) 829-7110



What does Self-Direction mean to you? Complete this form to submit your entry for the **2024 Self Direction Photo Contest** Entries will be accepted through September 6th.

All entries will be entered to win one of three \$50 Amazon gift cards. Photos submitted may be used in social media posts, printed calendars and other promotions. Please use photos from anytime within the last year.

enter the contest

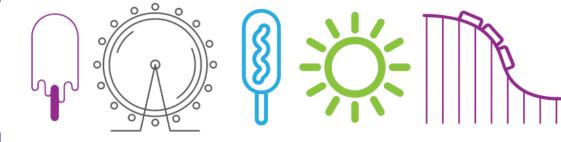


Are you receiving weekly payroll due date reminders? Click below to signup to ensure you don't miss a pay date!

weekly reminder signup

# 4th annual Summer Ticket Giveaway concludes

MRCI gave away 200 tickets to The Minnesota State Fair and the Renaissance Festival. Winners were notified via email and tickets were mailed 8/9. Congratulations to the winners! We look forward to hearing about your time at the fairs.



## **Live In Caregiver Acknowledgement**

Starting September 1<sup>st</sup>, DHS will start to enforce Electronic Visit Verification (EVV) more closely and require staff to punch in and out at each shift. We sent a notice out on Tuesday August 13<sup>th</sup> regarding live in caregivers and the acknowledgement form needed for those workers who are living with the participant and providing cares. We encourage all live in caregivers to **return this form** before September 1<sup>st</sup> for MRCI to update the EVV system.

#### Live In Caregiver Acknowledgement Form

For workers who do not live with the participant, they will need to use the Cashe systems to clock in and out of each shift. If errors occur, a missed punch for example, edits can still be made, that will not change at this time. MRCI is strongly encouraging you connect with your workers to make sure they are aware of this enforcement as well as are comfortable with clocking on the app or web based application.

If you have questions or concerns regarding EVV please connect with your program staff or call our offices at 800-829-7110.

#### **EVV Compliance - September 1st, 2024**

The Department of Human Services (DHS) has announced their intentions to start <u>Electronic Visit Verification (EVV)</u> compliance as of September 1, 2024.

You may be asking what does that mean for me or my workers? DHS will enforce providers like MRCI to be connected to the state aggregator system. MRCI is already in compliance and has been for almost 2 years. The aggregator is the state mechanism that processes all EVV punches. These punches can be done through the mobile app, web/computer, telephonic or IVR system.

DHS will review all data **starting September 1st** to ensure that providers are meeting the federal standards regarding EVV. At this point, **all workers must punch in and out of their shift in real time as EVV is intended**, live in caregivers must enter time daily. We understand September 1st is right around the corner, notification came out from DHS on July 2nd. MRCI did contact DHS to seek further clarification on live in caregivers. At this time, the guidance is that live in caregivers must enter their time daily.

MRCI is available for questions or concerns regarding EVV. We can help get you or your staff get onboarded into the EVV system and troubleshoot any issues you are having. View our <u>EVV webpage</u> for more information. Please see the notice below from DHS.



# Minnesota Health Care Programs (MHCP) MHCP Providers

July 2, 2024

#### Electronic visit verification (EVV) compliance effective Sept. 1, HHAX enrollment now required

Minnesota Department of Human Services (DHS) will begin enforcing EVV compliance effective Sept. 1, 2024, for all providers who provide services that require the use of EVV. We will start reviewing all providers' EVV usage on Sept. 1, 2024.

If you provide services that require the use of Electronic Visit Verification (EVV) and have not yet enrolled with HHAeXchange (HHAX), you must enroll now. You must enroll even if you are using a third-party EVV system. Contact HHAX through the <a href="https://hhax.client.support.org/">https://hhax.client.support.org/</a> if you have questions about enrolling or connecting third-party EVV systems.

We sent a memo to providers' MN–ITS mailboxes July 1, 2024, which included information for EVV enrollment and compliance. Refer to the **Electronic visit verification** webpage for more information about EVV. Refer to the **Electronic visit verification compliance policy** webpage for more information about EVV compliance.

CFSS & Consultation Services beginning 10/1/2024

We will continue to keep you updated as we learn more about CFSS and Consultation Services.

We're getting divisive this month... Coke or Pepsi?

Coke

Pepsi

Last month we asked which is your favorite movie theater treat?**Popcorn** came in first place at 47.5%. **Candy** and **Soda** were close at 9.2% and 8.5%. **All of the above** took 34.8%. Stay tuned for the results of the soda survey next month!

**Electronic Visit Verification (EVV) Listening** 

#### **Sessions**



The MN Department of Human Services has released a series of listening sessions to share EVV updates. These will happen on a quarterly basis. The dates are as follows; 9/23/24, 12/16/24. To sign up for these sessions, click the button below, then follow the instructions next to that.

#### Select:

EVV Quarterly Updates

- 'Upcoming Webinars/Live Training'
- 'All DSD Sessions'
- click 'Start Search'
- navigate to the 'Electronic Visit Verification (EVV) Quarterly Updates'

#### MRCI will be closed on September 2nd in honor of Labor Day.



#### Save the date!

The 2nd annual Self-Direction
Conference will take place on
11/01/2024 at the Mayo Health
System Event Center in Mankato,
MN. This conference serves as an
excellent resource for families,
caregivers, participants, case
managers, and more. MRCI is proud
to serve on the planning committee



Self-Direction Conference Registration

#### Follow us on Facebook

Every Wednesday, we share photos sent to us by clients and families that define what self-direction means to them. You'll also find important updates, helpful articles, announcements, and more.



Like our page so you don't miss out!

### 2024 Training Schedule

Each year MRCI is required to assign training to all workers under the 245D programs of **Individualized Home Supports (IHS) formerly known as Personal Supports, Respite, and now Homemaker.** Below is the calendar of when the training will be assigned.

Training is assigned in the beginning of the month and is due by the last day of the month. If your worker **does not** complete the training they will be temporarily suspended and not able to clock in or out through the app, or be paid for the time worked until complete.

If you have questions regarding the completion of the training you can connect with our program staff at 800-829-7110.

Month: Subjects:

August Client Rights

**September** Positive Supports Rule

October CSSP-A Review, Person-Centered Planning

Once per year CSSP-A/IAPP Annual Review

Homemaker Only

Annually, in June 8 Hour CORE

Homemaker Staff Under the 245D Programs: MRCI now is including the Positive Support Rule training annually. The training has been assigned, please log in and complete by the end of November.

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# **Share Your Story**





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Share your Story



MRCI is one of Minnesota's largest human service non-profit organizations. We are dedicated to providing meaningful opportunities for individuals with disabilities and special needs.

www.MRCICDS.ora



With your help, we can continue to expand our service offerings and areas.

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#### **MRCI**

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